

Interview Recorder Inc.

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Technical Service Support Bulletin

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TSB Topic: Obtaining Error Logs in Windows

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Sometimes very random errors occur and it's hard to define what happened. By getting the Application Log and Event log from window we can better understand the random error.

To get logs:

Right click Start > Explore

Right click My Computer > Manage

Event Viewer

Right Click on Application Log > Save Log File As...

Save as type "Event Log (*.evt)"

Right Click on System Log > Save Log File As...

Save as type "Event Log (*.evt)"