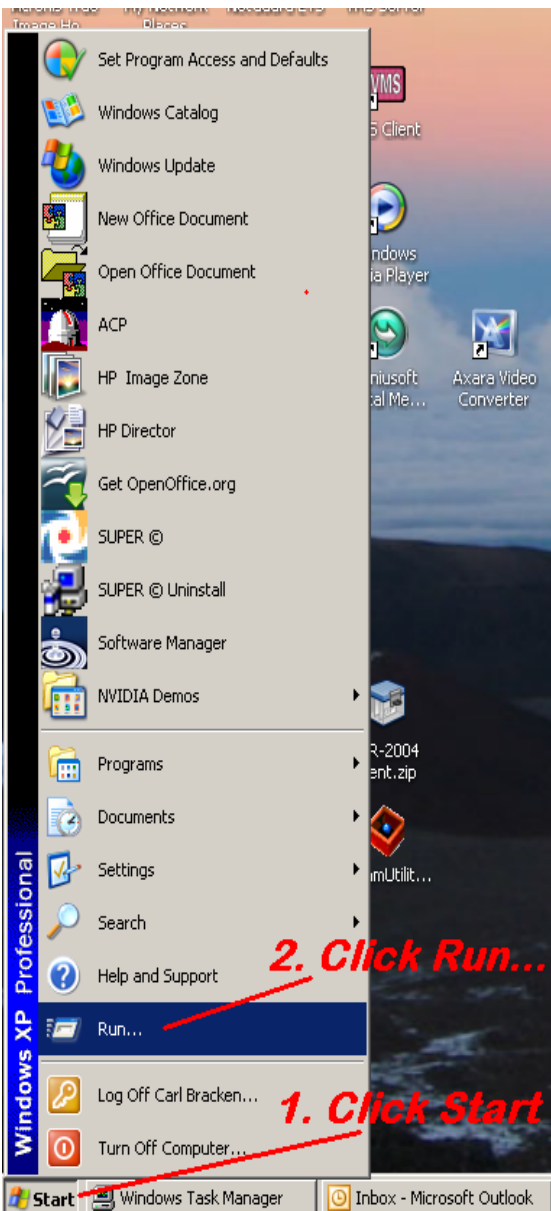




**Bulletin No:
TSB-062310**

General PC Support: Running DXDIAG

TSB Overview: Using windows built in diagnostics to determine external PC host specifications



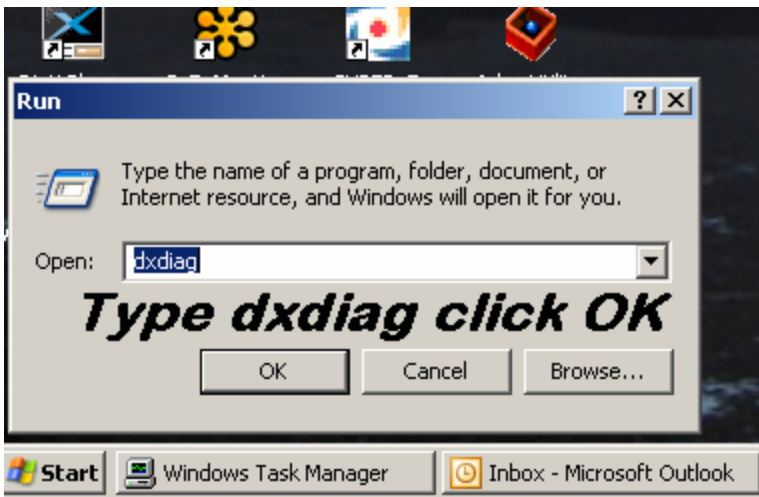
Details: When installing the VRM® case management software on a user provided PC host it is important to verify the hardware and operating system are up to the suggested minimum specifications. All Windows® operating systems including XP, Vista, and Windows 7 include a basic diagnostic utility that collects the relevant system information in one place and provides a simple interface to save the data in a standard text file format.

Running DXDIAG

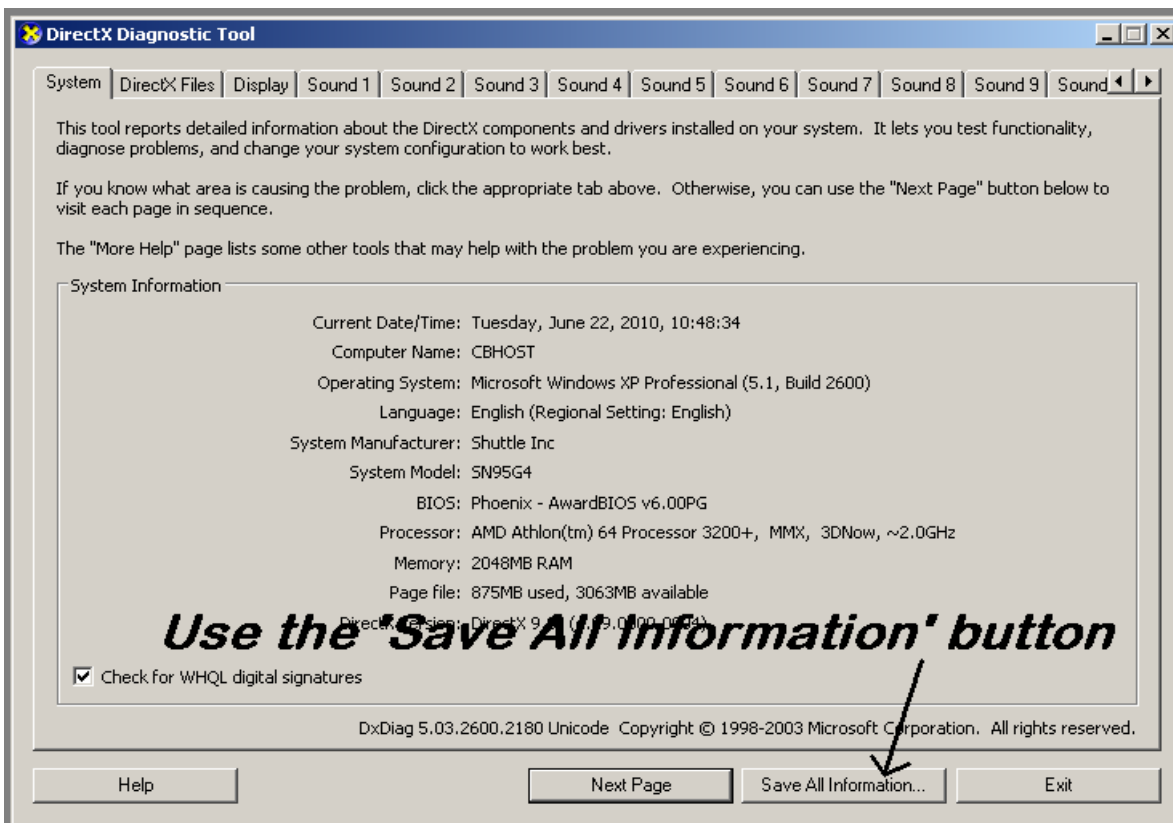
1. Click on the start button in the Windows task bar
2. Click the Run...icon

Running DXDIAG

1. Type dxdiag into the Open dialog box
2. Click OK



The diagnostic interface will appear it may take a few moments to complete



Saving the diagnostic information.

Once the process is complete click the ‘Save All Information’ button

The default file type is .txt for standard text which is perfect.

Once the file is created please e-mail it directly to carl@interviewrecorder.com for review and verification

If updates to the system are required a prompt notification will be generated to provide all necessary update details.

Interview Recorder Inc is able to offer a new host PC built to our specifications as an option in any system.

The IRI-WORKSTATION2 is shipped with the VRM® case software pre installed, registered and tested.

The IRI host PC features a mini tower case with Windows 7 (32-bit), DVD burner, Dual internal SATA disk drives with a 500GB drive dedicated to long term case storage, 1000Mb Ethernet adapter, built in speakers, 19” LCD panel, keyboard and mouse as a complete package configured to deliver reliable system operation.

**Interview
Recorder
Inc.**

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